

## QUALITY POLICY

It is the policy of Stanway Interiors Limited to provide a Project Management, fitting out and refurbishment service to its clients, whilst conforming to the company's long-term objectives, client requirements, and requisite statutory and safety regulations and to maintain client satisfaction at the highest economic level.

In order to achieve this, the company operates a Quality Management System, which includes measurable objectives that are reviewed on a regular basis. The company is committed to meeting all specified requirements and the continual improvement of the management system

Ultimate responsibility for the operation of this quality management system rests with the Managing Director.

The Quality Management System ensures that the company can fulfill contractual obligations by;

- Ensuring that all activities that directly affect the quality of service are carried out under controlled conditions.
- Continuous monitoring and analysis of quality indicators, which provide the feedback to enable quality improvement against client needs and expectations.
- Providing up to date instructions and training to all personnel together with the promotion of quality awareness.
- Undertaking all activities in line with the ISO 9001:2015 (QMS) standard.

The Managing Director ensures that this policy is communicated, understood and implemented at all levels in the organisation.